

Wholesale Markets

100 CenturyTel Drive
Monroe, LA 71203

Carrier Notification – NN042008

Date: July 9, 2008
To: CenturyTel Wholesale Customers
Subject: ezView CSR® Pre-Order Entry System
Effective
Date: July 9, 2008

Recently, CenturyTel announced the availability of DSET ezLocal®, a web-based Customer Local Service Request (LSR) order entry system, in all of our wholesale markets. In that announcement, we also indicated that automated Customer Service Record Requests (CSR's) would be available starting in July, 2008. We are pleased to announce that we have this service available to our wholesale customers.

Description of ezViewCSR®

ezViewCSR® is a gateway product that is used to directly query CenturyTel's database for customer listing and service records.

System Requirements:

- ✓ Java Developers Kit 1.1.5 or later
- ✓ A web-browser-based interface, either Netscape 7.2 (or higher) or Internet Explorer 6.0 (or higher).
- ✓ Pop-up Blockers disabled for ezViewCSR ®

To sign up for ezViewCSR® and ezLocal ® click on the User Access Form at the link below:
<http://business.centurytel.com/business/Wholesale/InterconnectionServices/QuickLinks/preOrderingOrdering.jsp>

Questions about this service? Contact Ronnie Lenard at 256-705-4901.

For technical or system requirements, please email CenturyTel at:
CenturyTel-CLEC@CenturyTel.com

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