

## Wholesale Markets

100 CenturyTel Drive  
Monroe, LA 71203

## Carrier Notification – GN242008

Date: November 1, 2008  
To: CenturyTel Wholesale Customers  
Subject: Required Fields for Number Port Orders

## Description of Change

Beginning **December 1, 2008**, CenturyTel will require the PID (personal identification number) field to be completed on all LSR orders for porting, simple and complex. This field is currently a conditional field (see screen shot below) but will be required as of December 1, 2008 in addition to all other fields required today for these types of orders.

The screenshot shows the 'ezLocal' web interface for a 'Local Service Request'. The form is titled 'Administrative Section' and contains numerous fields for order details. A yellow tooltip is visible over the 'PID' field, indicating that it identifies the end user's personal identification number. The interface includes a navigation menu with 'Home', 'Admin', 'Orders', 'Responses', 'Queries', and 'Order Management'. The browser window title is 'ezLocal: Orders - Microsoft Internet Explorer' and the address bar shows 'https://10.3.6.145:8553/ezLocal/omake'.

If you have any questions or need further assistance please contact your account manager at [cr-accountadm@centurytel.com](mailto:cr-accountadm@centurytel.com).

**Effective Date of Change: December 1, 2008**