

Wholesale Markets

100 CenturyTel Drive
Monroe, LA 71203

Carrier Notification – NN022008

Date: April 1, 2008
To: CenturyTel Wholesale Customers
Subject: ezLocal® LSR Order Entry System

CenturyTel is pleased to announce the upcoming availability of ezLocal®, a web based Customer Local Service Request (LSR) order entry system, in all of our wholesale markets effective **June 1, 2008**. CenturyTel will continue to make available to users the current order entry portal during a transition period until **January 1, 2009**, at which time the current order entry portal will be decommissioned and ezLocal® will be only LSR order entry system available for submission of LSR orders to CenturyTel.

Description of the Change

ezLocal® provides an on-line, real-time order entry, processing, and reporting system for customers submitting LSRs.

ezLocal® will provide the following benefits:

- ✓ Streamline your ordering process.
- ✓ Generation of all required LSR forms based on the type of service being ordered.
- ✓ Electronic validation and error checking based upon current LSOG requirements.
- ✓ Electronic Confirmation that your orders have been received by CenturyTel.
- ✓ Create, manage and view unlimited templates for use in future orders.
- ✓ On-line Customer Service Record Requests (CSR's)

CenturyTel will continue to provide additional information concerning this new service, including information on how to sign up for the service, in the weeks and months ahead, so be on the lookout for updates in regards to ezLocal® service.

Questions? Contact Ronnie Lenard 256-705-4901 or Donna Downs 318-629-6507

For technical or system requirements, please email us at:

CenturyTel-CLEC@CenturyTel.com

Effective date of change: Transition period June 1 – December 31, 2008. Mandatory implementation – January 1, 2009.