

Wholesale Markets

100 CenturyTel Drive
Monroe, LA 71203

Carrier Notification – GN072008

Date: April 25, 2008
To: CenturyTel Wholesale Customers
Subject: ezAccess® ASR Order Entry System

In 2006 CenturyTel implemented a web-based Access Service Request (ASR) order entry system called ezAccess®. ezAccess® provides an on-line, real-time order entry, processing, and reporting system for customers when submitting Access Service Requests (ASR's) for Special Access, Switched Access and Transport services.

ezAccess® provides the following benefits:

- ✓ Streamline the ordering process, providing more efficient use of valuable time.
- ✓ Generation of all required ASR forms based on the type of service being ordered.
- ✓ Validation and error checking based upon current ASOG requirements.
- ✓ Electronic Confirmation that your orders and batch files have been received.
- ✓ Create, manage and view unlimited ordering templates for use in future orders.

System Requirements:

- ✓ Java Version JRE 1.4 or higher
- ✓ Internet Explorer 6.0 or later
- ✓ Windows 2000 or Windows XP

To learn more about CenturyTel and “ezAccess®”, please visit our website at www.centurytel.com, or click on the link below:

<http://business.centurytel.com/business/Wholesale/QuickLinks/accessServices.jsp>

As we would like to encourage our customers to utilize this product, we would like to validate contact information for your Company so that we may provide detailed information regarding registration and use of this product. If you are not the correct individual to discuss your company's use of this product, please forward this notice to that person or provide us with the necessary contact information at Wi-access-services@centurytel.com.

If you have any questions, please feel free to contact us.

Sincerely,

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