

Wholesale Markets

100 CenturyTel Drive
Monroe, LA 71203

Carrier Notification – Notification #GN162008

Date: October 6, 2008
To: CenturyTel Wholesale Customers
Subject: Access Services Contacts

Description of the Change

You may have recently received email notice that CenturyTel's Access Services Contacts have changed. Please note these changes to the Access Services Escalation Contacts on our web site:

<http://business.centurytel.com/business/Wholesale/Contacts/Escalation/accessServicesCircuitProvisioning.jsp>

Changes to Access Services (ASR Orders):
Adding North Carolina and Illinois
Adding second contact under Tier 2 Escalation

Changes to Circuit Provisioning (DLR Design):
Change in contact information Tier 1 and Tier 2 States: Alabama, Arkansas, Louisiana, Mississippi, Tennessee, Texas

CenturyTel has also experienced changes in our Ordering Contacts. Please note these changes on our web site at:

<http://business.centurytel.com/business/Wholesale/Contacts/ordering.jsp>

Changes to Access Services, Wentzville, MO Center:
Adding North Carolina and Illinois
Adding additional supervisor contact name
Adding ICSC codes for North Carolina and Illinois

For questions concerning this information, please contact your Account Administrator.