

**Wholesale Markets**

100 CenturyTel Drive  
Monroe, LA 71203

**Carrier Notification – #GN012007**

Date: January 5, 2007  
To: CenturyTel Wholesale Customers  
Subject: 1-800 ACD Prompts

**Description of the Change**

For 2007, to better serve our wholesale customers, we have added a new feature to our contact number. Now, when calling into CenturyTel's toll free number, 1-888-477-1747, you will get the following message:

“Thank you for calling the CenturyTel CLEC Provisioning Group.”  
For Local Number Portability Press 1  
For Resale Press 2  
For Unbundled Network Elements Press 3  
For Directory Listings Press 4  
For Customer Service Records Press 5

We hope that this additional feature will enhance your experience of doing business with CenturyTel.

**Effective Date of Change:** January 1, 2007